

## novelHealth Website Privacy Policy

### **Your Privacy is our Priority**

novelHealth, a CureMD.com, Inc. brand, (“we”, “us” or “our”) provides a platform that enables patients to find and book appointments with healthcare providers (“Services”). Central to our mission is the commitment to be transparent about the data we collect, how it is used and with whom it is shared.

For the purpose of this Privacy Policy, ‘personal data’ shall mean any information by which an individual may be personally identified, including name, address, e-mail address, telephone number, online identifiers, location data or any other information that is defined as ‘personal data’ under the California Consumer Privacy Act (“CCPA”) (“Personal Data”).

This Privacy Policy applies to all visitors of the novelHealth website (“You” or where the context provides “Your”) who’s Personal Data is collected or processed by us. This Privacy Policy is intended to give You an opportunity to be informed about the ways in which we collect, uses and shares Your Personal Data.

### **Categories of Personal Data Processed**

- **Data You Provide**

During Your use of our website, You may provide and we may process information regarding You and Your practice which may include Your name, scheduling information, office address, email address, telephone number, credit card information, fax number or NPI. This information is only used by our team to contact You regarding the provision of our Services.

- **Cookies and Other Similar Technologies**

When You visit our website we receive the URL of the website You came from. We also get information about Your IP address, proxy server, operating system, web browser and add-ons, visit time, device identifier and features, and Your mobile carrier / ISP. We collect data through cookies and similar technology to identify and log Your use of our website. This information is used by us to analyze and improve our marketing strategies.

- **Other**

We are constantly looking for ways to improve our website which may require the collection of new information and new ways to use Personal Data. If we collect materially different Personal Data or materially change how we use Your Personal Data, we reserve the right to modify this Privacy Policy accordingly and display it on our website.

### **Data Sharing**

We may share your data with our affiliated research and development center (the “Center”) to improve and analyze our website and marketing strategies. We enter into comprehensive confidentiality agreements with the Center to ensure that Your Personal Data remains secure at all times. We may provide anonymized information about You which does not allow You to be identified or contacted (“Aggregate Information”) to third parties. For example, we might inform third parties regarding the number of users of our website and the activities they conduct while on our website.

We may share Your Personal Data as part of a sale, merger or change in control, or in preparation for any of these events, provided that the Personal Data will continue to be used in accordance with this Privacy Policy. Any entity which acquires us or part of our business will have the right to continue to use Personal Data, but only in the manner set out in this Privacy Policy unless otherwise consented by You.

### **Mandatory Disclosures**

We may disclose Your Personal Data when we believe in good faith that disclosure is required by law or legal process, or if we have a good faith belief that disclosure is reasonably necessary to (1) investigate and prevent measures against suspected or actual illegal activities or to cooperate with public and government authorities; (2) enforce our contractual requirements;

(3) protect and defend ourselves against any third-party claims or allegations; (4) maintain the security or integrity of our services; or (5) safeguard the rights and safety of our Services, our workforce and others.

We will undertake good faith efforts to notify You about any legal demands for Your Personal Data when appropriate in our judgment, unless restricted by law or court order or when the request is an emergency. We may dispute such demands when we believe, in our discretion, that the requests are overbroad, vague or lack proper authority, but we do not promise to challenge every demand.

## **Your Rights**

- **Right to Deletion**

You can ask us to delete Your Personal Data maintained by us subject to the provision of a verifiable request. However, we may retain Your Personal Data for as long as necessary to comply with federal or state data retention requirements or other applicable laws.

- **Right to Access**

You can ask us for access to Your Personal Data maintained by us subject to the provision of a verifiable request.

- **Other Rights**

You can ask us to enumerate the different categories of Your Personal Data collected by us. You can also ask us to provide you with a list of third parties (if any) to whom Your Personal Data has been disclosed.

## **Contact**

For any queries and requests relating to Your rights hereunder, please e-mail us at [legal@novelhealth.ai](mailto:legal@novelhealth.ai) or call us at 212-852-0279 EXT 477.

## **Non-Discrimination**

Unless permitted by applicable law, and to the extent reasonably practicable, we will not discriminate against You for exercising any of Your rights under this Privacy Policy, such as:

- Deny you goods or services;
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties;
- Provide you a different level or quality of goods or services; or,
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

However, please note many features of our website will not function without Your Personal Data.

## **Sale of Information**

We do not sell any of Your Personal Data.

## **Other Important Information**

- **Minors**

Our website is not intended for use by individuals under the age of 16. By using this website You warrant that You are above the age of 16.

- **Changes to the Privacy Policy**

We reserve the right to modify this Privacy Policy at any time. You acknowledge that Your continued use of our website after we publish or send a notice about our changes to this Privacy Policy means that the collection, use and sharing of Your Personal Data is subject to the updated Privacy Policy.

**Contact Information**

If You have questions or complaints regarding this Privacy Policy You can reach out to our Data Protection Officer at:

[legal@novelhealth.ai](mailto:legal@novelhealth.ai)

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